

For use by healthcare and social service staff in NYC

A - Assess Individual Risks & Provide Education

1. Housing Situation & Environment

- Where are you currently staying? (shelter, street, encampment, other)
- Do you have access to heating in winter and cooling in summer?
- Are you frequently exposed to outdoor air pollution (e.g., near highways, industrial zones)?

2. Health Conditions & Climate Risks

- Do you have any medical conditions that may worsen with extreme weather? (e.g., asthma, heart disease, diabetes, mental health conditions)
- Have you ever experienced health issues due to extreme weather? (e.g., heat exhaustion, frostbite, breathing issues)

3. Awareness & Education

- Have you received information on how weather changes can affect your health?
- Would you like to learn how to stay safe during extreme weather?

✓ **Action:** Provide a brief explanation of climate-related health risks relevant to the patient's condition. Use simple language.

I - Inform About Active Severe Weather Alerts

4. Awareness of Weather Alerts

- Do you have a way to receive weather alerts? (phone, radio, word of mouth)
- Would you like to know about any severe weather warnings today or this week?

✓ Action: Check active alerts (heat, cold, storm, air quality) via NYC emergency websites or 311. Explain how to stay updated without a phone (e.g., checking libraries, shelters, community centers). If an alert is active, explain what it means and recommended actions.

D - Direct Patients to Available Resources

5. Current Resources & Needs

- Do you know where to go for shelter during a heatwave, extreme cold, or storm?
- Do you have access to clean water, food, or medical care?

✓ **Action:** Provide information on available cooling centers, warming centers, clean air shelters, and storm shelters via NYC 311 or shelter directories. Help the patient identify nearby locations and transportation options.

Additional Notes & Referrals

Does the patient need transportation, medical referrals, or shelter assistance?

Document and escalate any immediate safety concerns as needed.

Quick Reference:

NYC 311: Call 311 or visit nyc.gov/311

NYC Department of Homeless Services Main Number: 212-361-7963

Air Quality Alerts: www.airnow.gov

For more information, visit: www.climateaidnyc.com